

202240 86403001



Sheets of Drawings: 1 of 14

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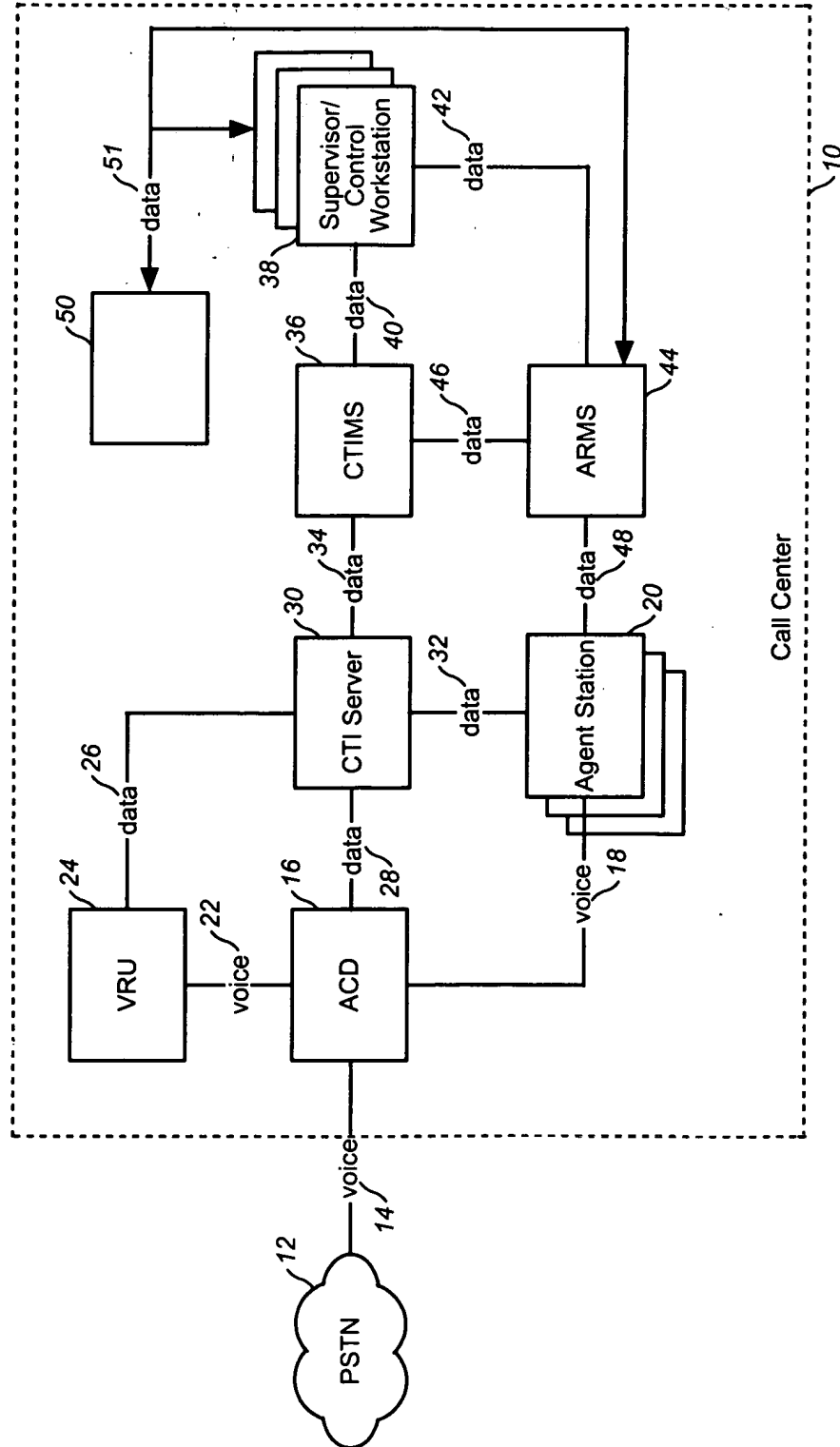


FIG. 1



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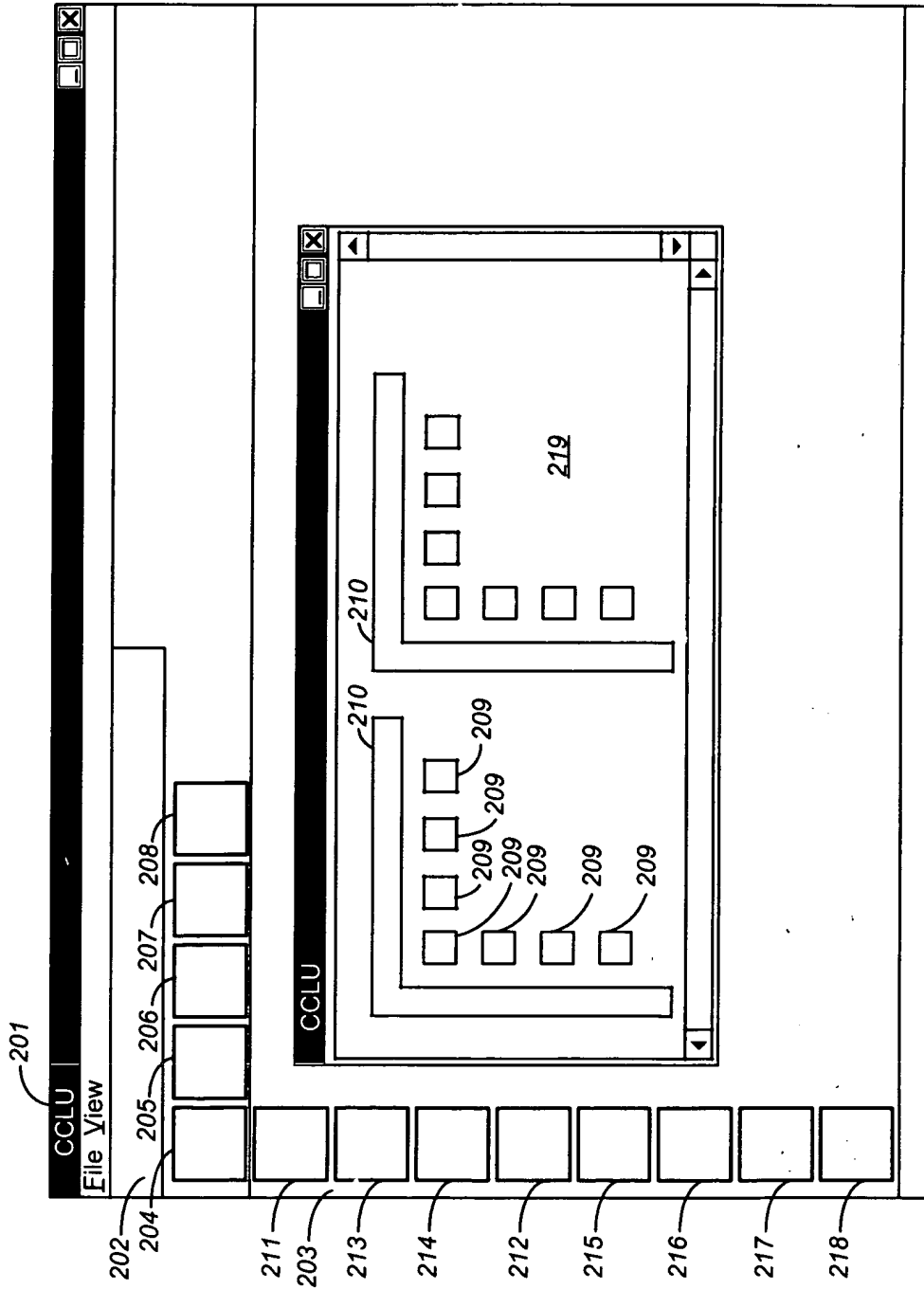


FIG. 2

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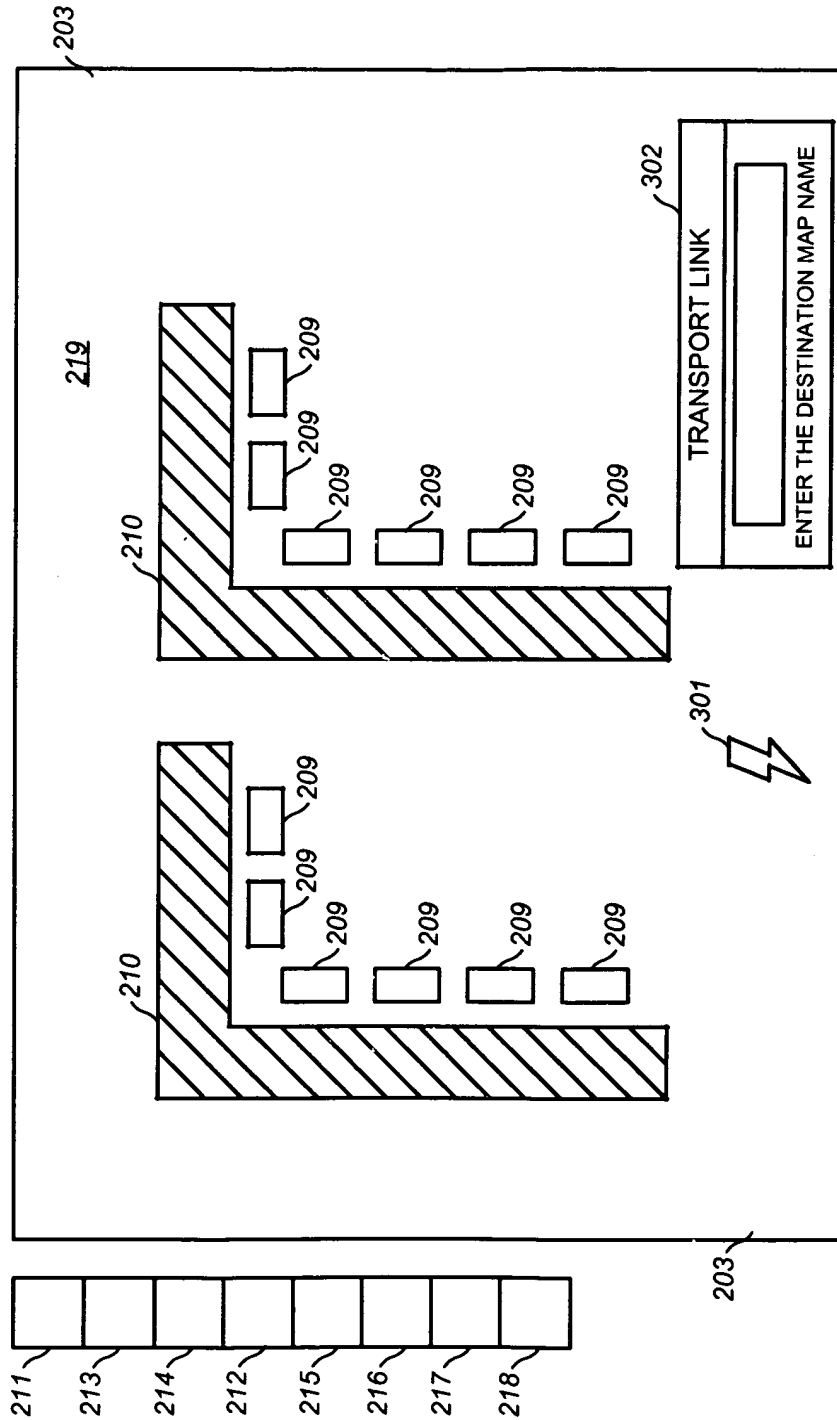


FIG. 3



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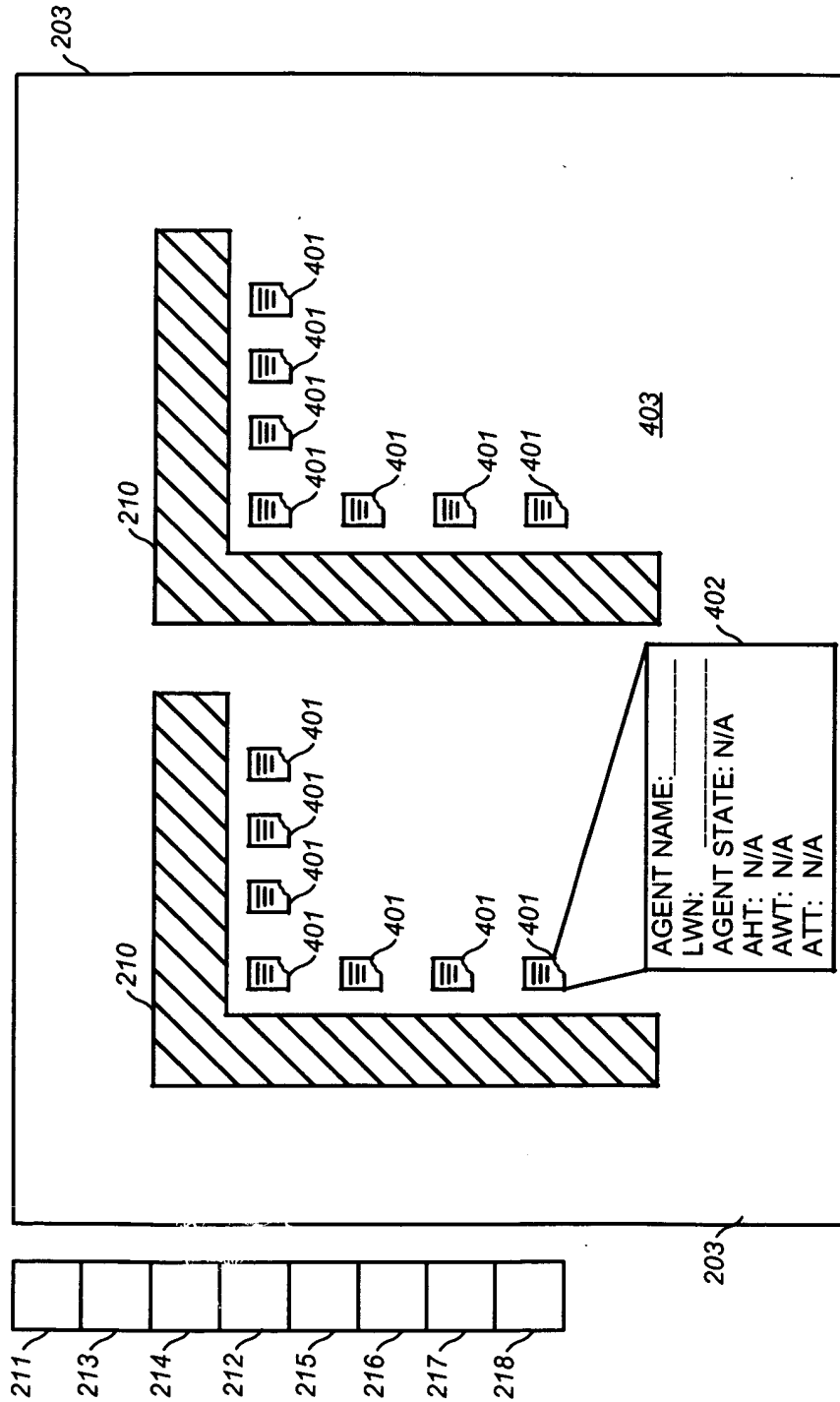


FIG. 4



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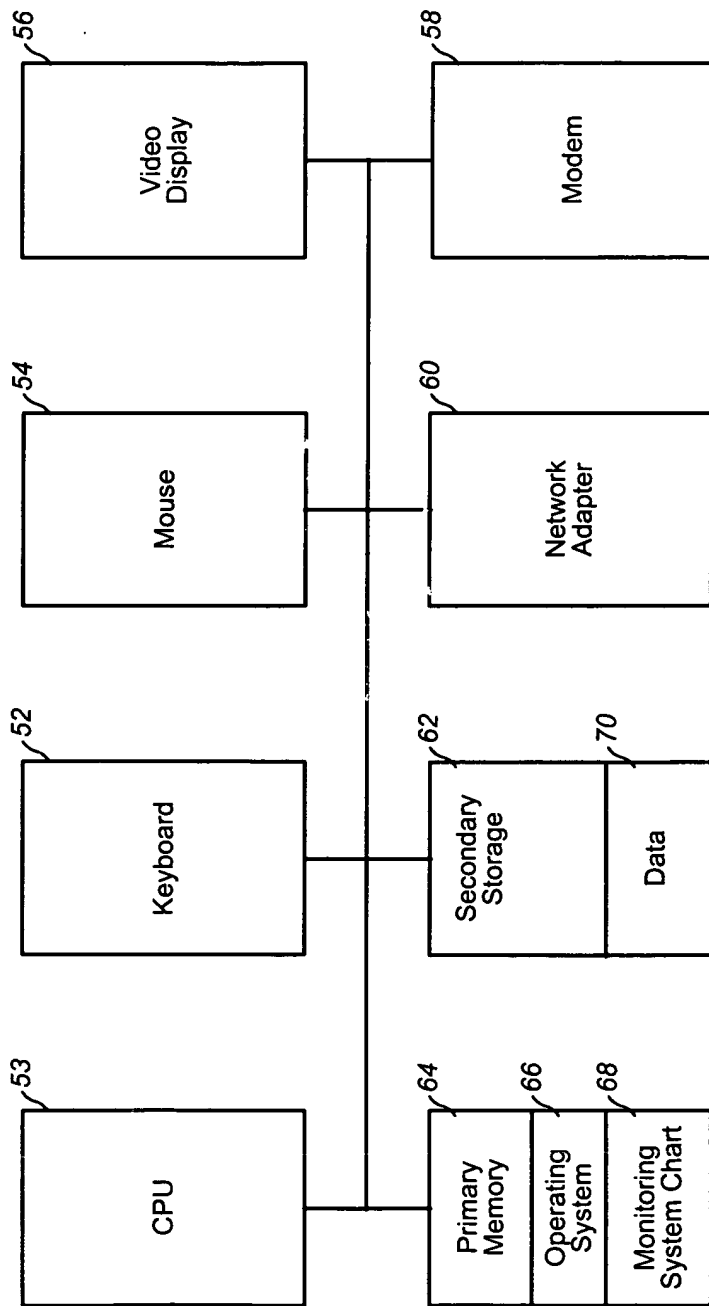


FIG. 5



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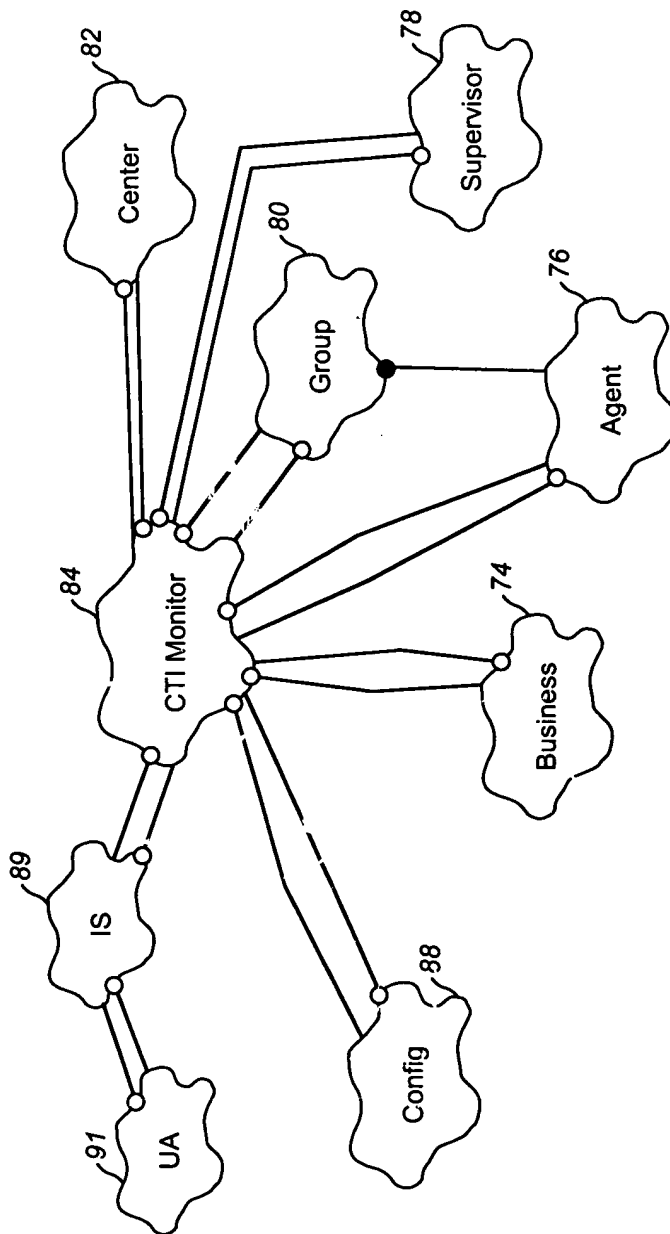
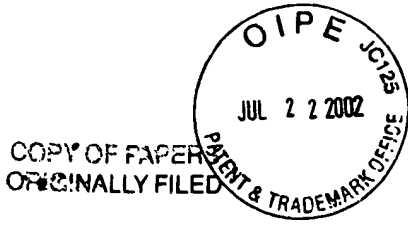


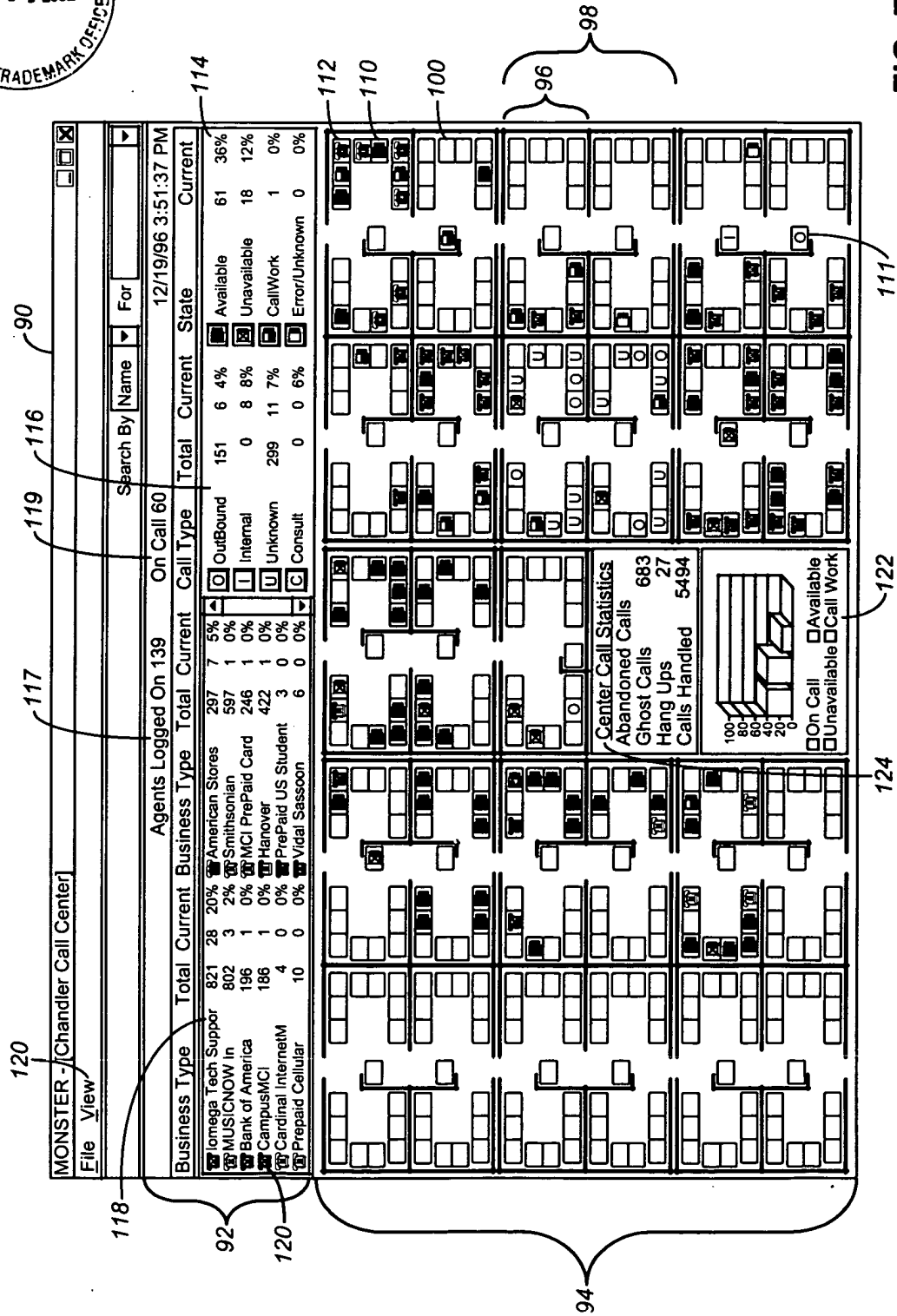
FIG. 6

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FIG. 7





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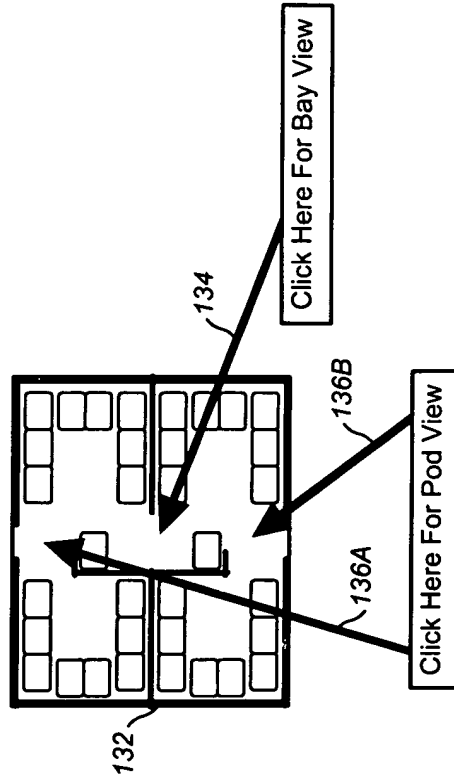


FIG. 9

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Chadwicks of Bosto	
Agents on Call	22
Calls in Queue	0
Abandoned Calls	0
Ghost Calls	2
Hang Ups	2
Handled Calls	1136
Available Agents	0
Close	

FIG. 8

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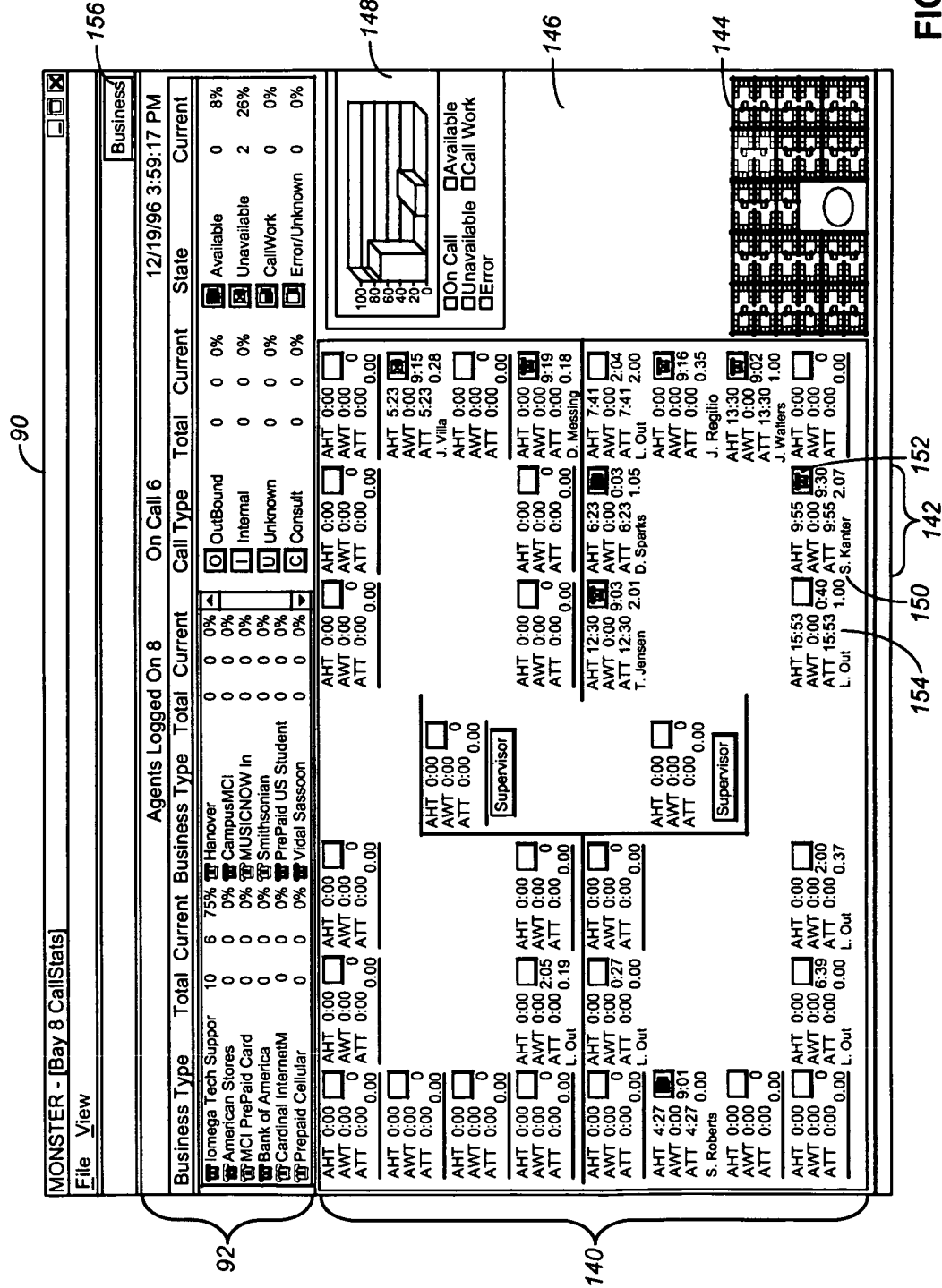
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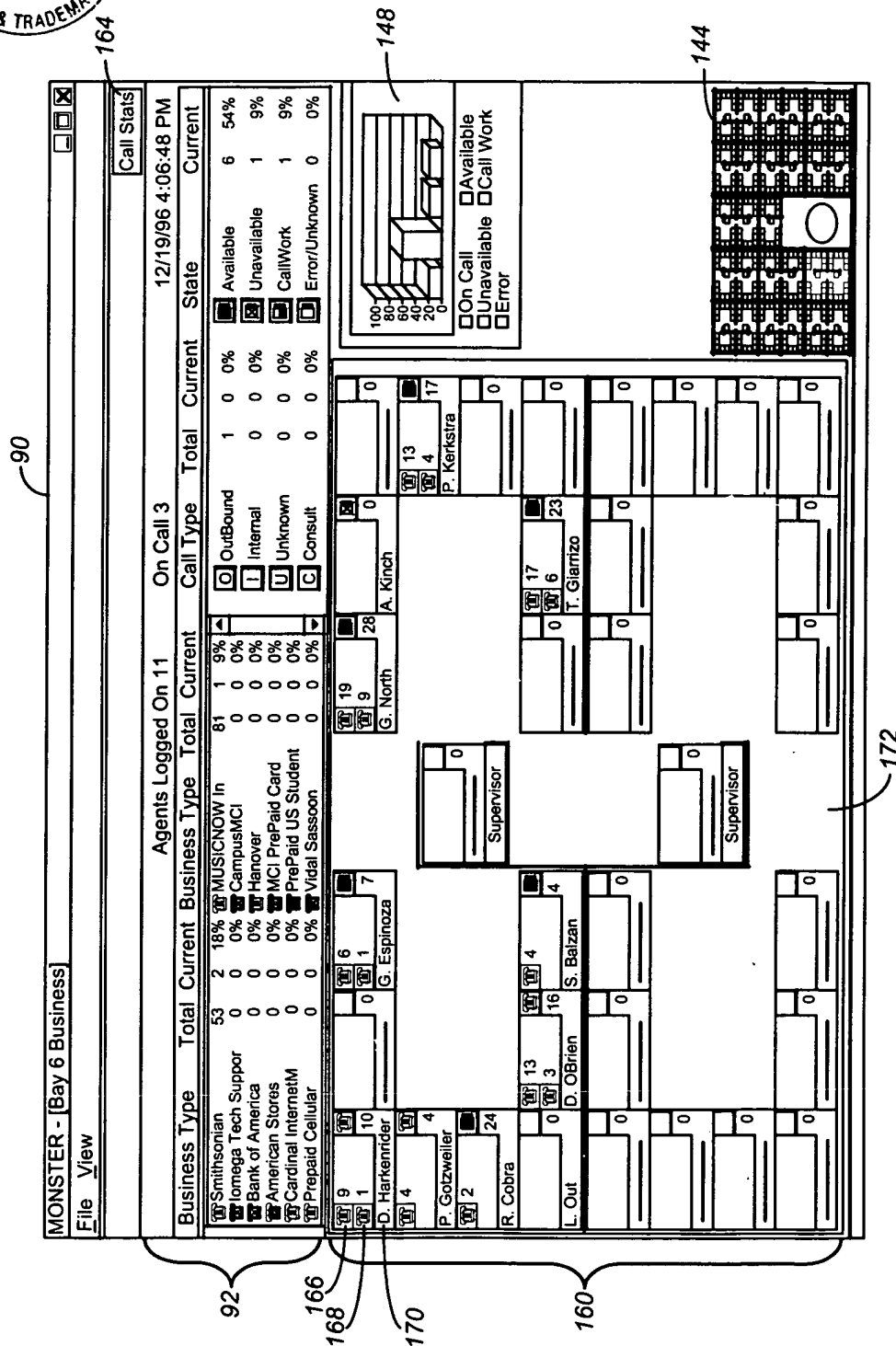




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FIG. 11



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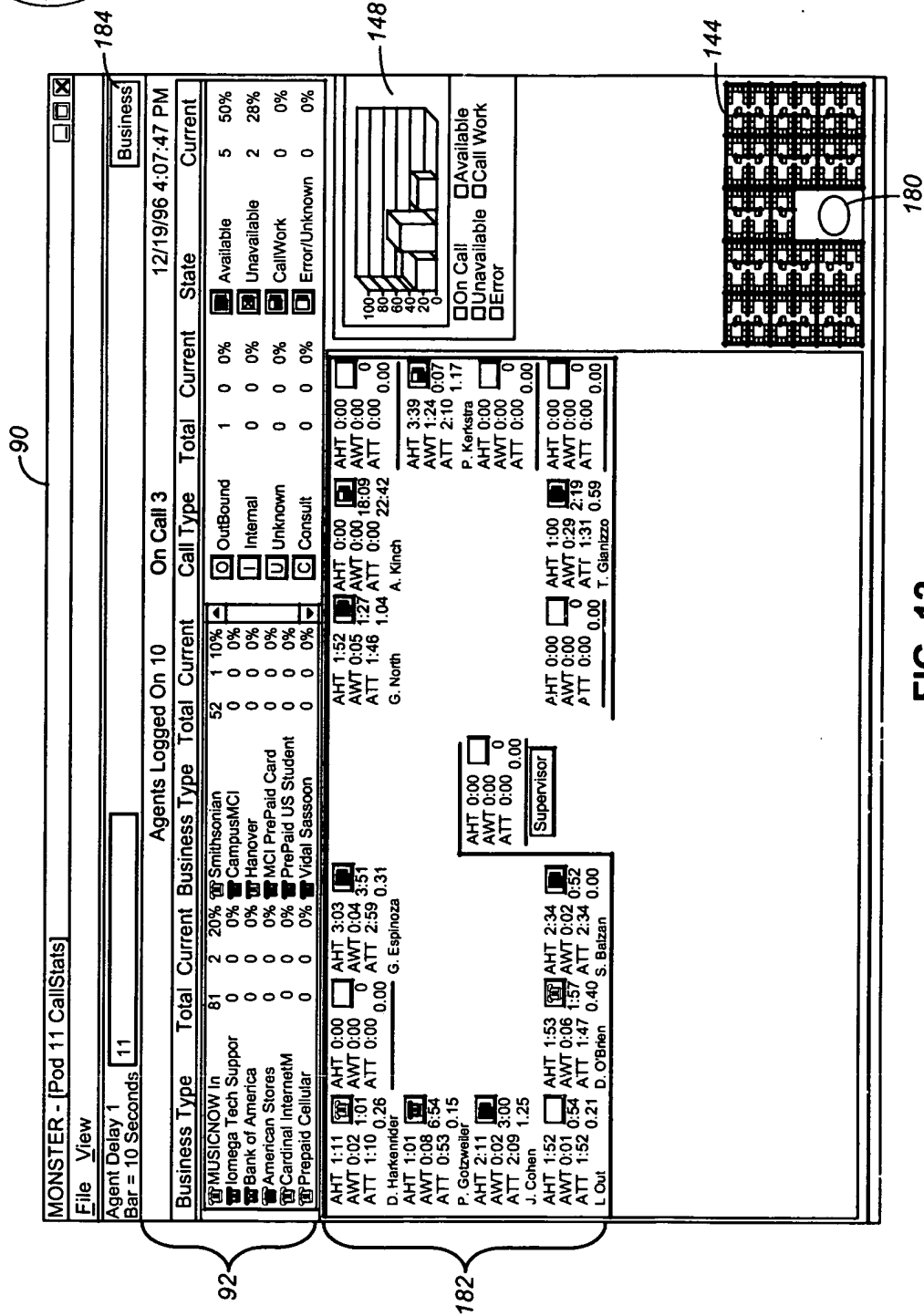
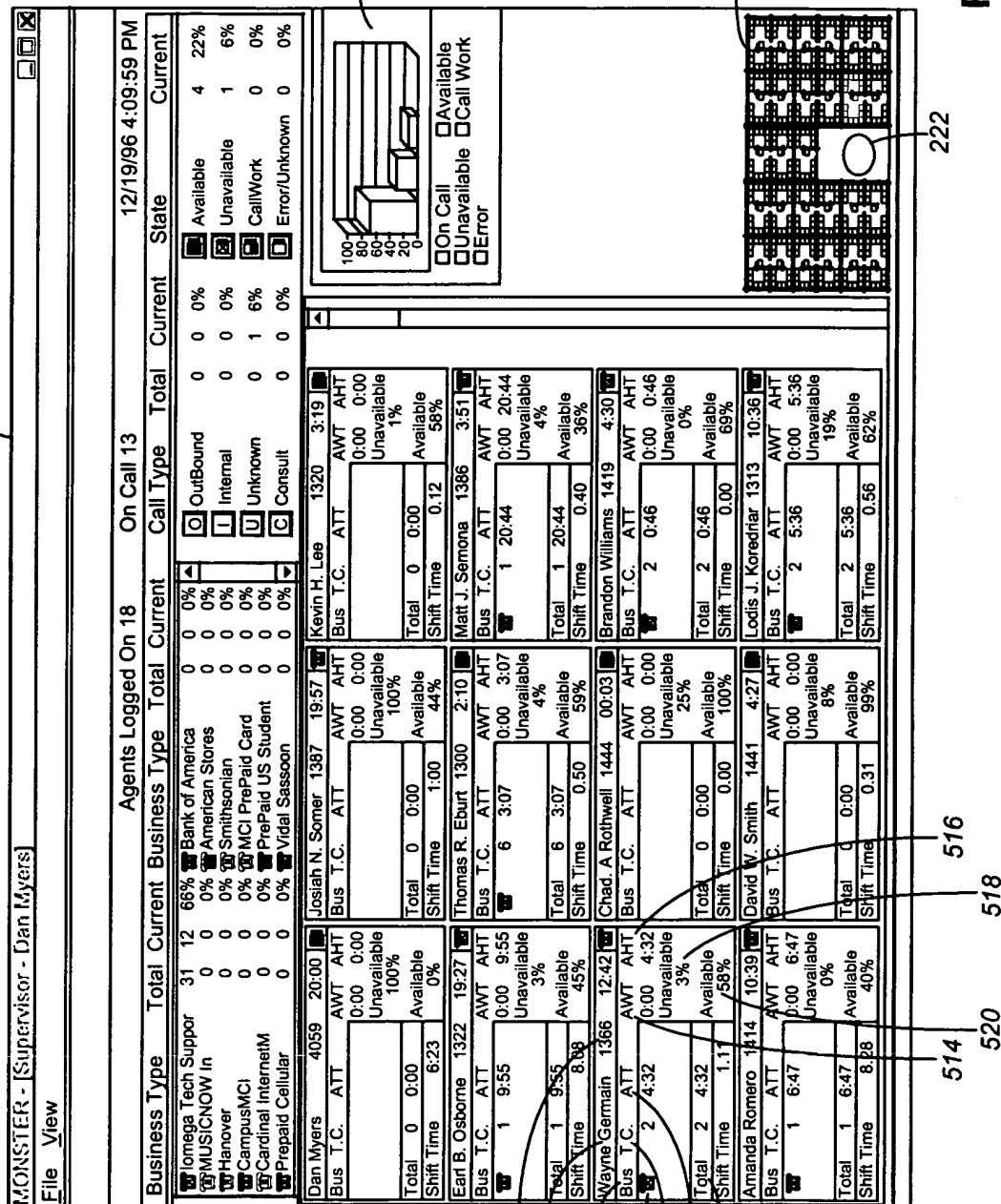
[illegible]

FIG. 12

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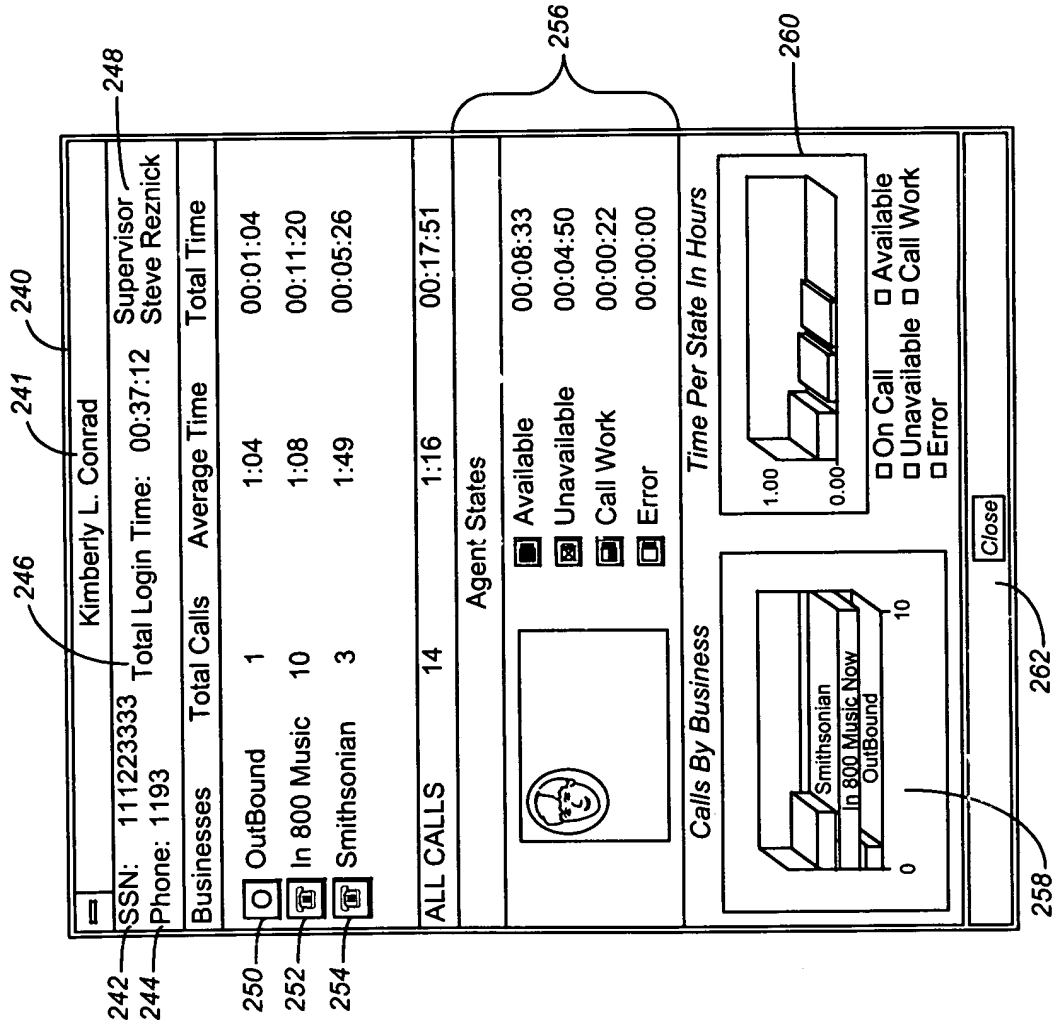
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FIG. 14



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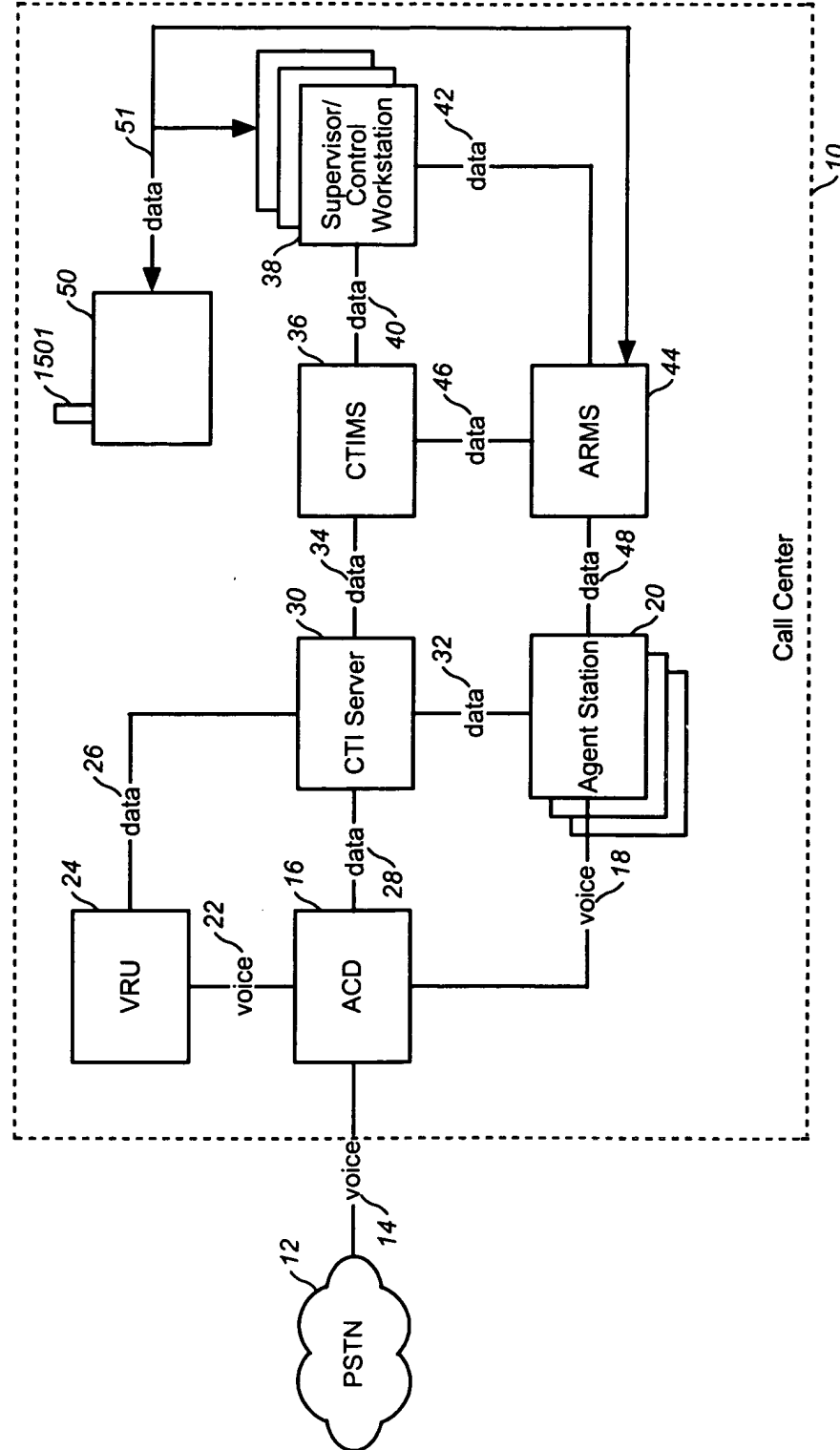


FIG. 15